

Hilton Rose Hall Resort & Spa Montego Bay, Jamaica

Enhancement Notification & Schedule Update

Date: September, 2017

HILTON ROSE HALL RESORT & SPA ENHANCEMENTS

Recognized in Jamaica and throughout the world as one of the island's true gems, the all-inclusive Hilton Rose Hall Resort & Spa has recently undergone impressive multi-million dollars in renovations over the past few years, giving the resort a dramatic new look. The latest enhancements are detailed below, along with most probably completion dates.

The **West Wing** of the resort, with its dramatic views of Cinnamon Hill Golf Course, will be completely updated by the end of September and will feature new carpeting throughout the corridors, luxury in room and suite floor tiling and fresh, new colorful wall colors and accents. There may be limited noise during the day in the interior of this wing, from the end of August to completion date in September, 2017. Resort guests will not be accommodated in the Wing during primary renovation days in this period, and any renovation staff will access this area via back of the house, with little or no guest interaction. This work will not affect the Fitness Center.

Fresh Restaurant and **Terrace** will have a sparkling new roof covering and the outdoor Terrace area will be expanded and refreshed in September, 2017. This delightful and ocean view breakfast, lunch and main dining area will remain fully operational during this time period. The open air seating area (approximately for 60 persons) will be redesigned with glass enclosure and air-conditioning. This area will be privatized during the construction process, and we are not expecting dust or inconvenience. Work will commence at 9:00 am and finish at 5:00 pm daily, and we do not anticipate heavy noise during the majority of this redesign and renovation period of Fresh. While a good part of the exterior and some of the interior work has already been completed, Fresh will be finished by September 30, 2017. During this time, buffet meals are being served in Luna Restaurant, in the air-conditioned Foyer off the Ballroom and on the Patio Deck.

Bar King Frog is temporarily closed through end of September, as we are adding a window enclosure facing the Sea. Once completed, guests can be seated indoors or outdoors, all with the same picturesque oceanfront view. During this time, all services have moved next door to the Coffee Shop – giving guests the option to sit outside or inside and still enjoy the oceanfront views.

The outdoor **Lobby entryway and Patio** is being encased with windows, adding more air-conditioned arrival space and a larger lobby.

The popular **Cricket Club** is currently undergoing enhancements and upgrades; however, all work is being done during the day, therefore, Cricket Club will remain fully operational in the evening for our guest entertainment.

UPCOMING ENHANCEMENT SCHEDULE & TIMELINE

As always, our guest's experience is the number one priority. We would like to provide an on property contact to assist you and your clients with any questions that may arise regarding this project, please feel free to contact our Hotel Manager: Mr. John Miles by email at **[John. Miles@Hilton.com](mailto:John.Miles@Hilton.com)**.

All improvements will further enhance this spectacular resort and guarantee an exceptional travel experience for our guests. We look forward to providing a warm welcome to Hilton Rose Hall Resort & Spa and to delivering a delightful visit.

